

SHIPPING AND HANDLING

[Global Caribbean](#) is the recommended customs broker and freight forwarding company for the ISAAC Conference 2020. We stand ready to provide all of your shipping and handling needs to Cancún, México. Please do not ship direct via Fed Ex or UPS.

Global Caribbean contracts with each company needing to ship materials to Cancún, México separately. Please contact us as soon as possible to organize your contract details, at which time we can provide you with specific details about our services and fees.

It is necessary to allow a minimum of 3 weeks for shipping of your items to México. All shipments must be received by Global Caribbean no later than July 10th, 2020.

For tradeshow booths, apparel or other items, you will need to contact Global Caribbean. If you are shipping apparel, please check the branding with Global Caribbean as not all items may be shipped to México. Global Caribbean will send you the proper documentation for shipments.

Contact Information:

Global Caribbean, Inc.

Suzanne Ripa

Logistics and Events Manager

Email: suzanne.ripa@globalcaribbean.com

Tel: 954.894.4500

Fax: 954.894.190

RETURNS

For Temporary Imports shipped through Global Caribbean needing to return to the USA, a return form will need to be completed. Once completed, attach return shipping form to the outside of each return box. Leave boxes with your event coordinator and e-mail suzanne.ripa@globalcaribbean.com a copy to arrange pick up. Please note broker cannot export alcoholic beverages, tobacco, food items, breakable handcraft purchased in Mexico or personal belongings such as clothing, shoes or suit case; they must accompany the passenger. Once broker exports the shipment, they will email you an invoice with the return freight and U.S. customs charges.